



Chilgrove Business Park

Broadband basic/technical connection information as at 24/01/2013

Service Levels :- (See www.kijoma.net)

Service	Down speed	Up Speed	Monthly Usage Allowance	Price per month	Term	Top Up*
Home Light	up to 30Mbps	up to 2Mbps	5 GB Peak time	£13.99 inc VAT	12 Months	£1.20 inc per GB
Home Standard	up to 30Mbps	up to 2Mbps	10 GB Peak time	£17.99 inc VAT	12 Months	£1.20 inc per GB
Business Standard	up to 30Mbps	up to 5Mbps	25 GB Peak Time	£22.98 ex VAT	12 Months	£2.40 inc per GB
Business Plus	up to 30Mbps	up to 10Mbps	60 GB Peak Time	£31.20 ex VAT	12 Months	£2.40 inc per GB
Broadband Extreme	up to 30Mbps	up to 20Mbps	90 GB Peak Time	£80.00 ex VAT	12 Months	£2.40 inc per GB

Top ups remain until used up (usage above tariff limit) and do not expire.

Off peak is not metered (11pm to 8 am). Higher tariffs have higher priorities in the event of contention

The connection to each office is fully capable of the speeds mentioned. There is no speed with distance variation as is otherwise typical for ADSL and Fibre (FTTC) services.

Latency – Delay

Ping round trip time to our core Router – **Under 20 ms , typically 5ms.**

Ping round trip time to external servers – Typically **under 20 ms** (destination network dependent).

The connection fully supports VoIP , VPN , IPSEC . We have a mail server and Fast SMTP service.

Connection details - Ethernet at 100 Mbps , MTU = 1500 , Firewalled or open option.

Option of Fixed public IP presented to your router or we can provide a LAN IP range NAT'ed to a fixed Public IP address via DHCP to you.

The service is presented on "Cable 1" in the network cabinet (not socket 1).

Contact Kijoma via support@kijoma.net or use the "contact us" form on www.kijoma.net